



Dear Partner,

As the whole world comes to grips with the fast-spreading of Coronavirus, also known as COVID-19, OSISA recognises the extent to which we can all be affected, especially considering the state of our health systems in the region. At the same time, we also appreciate that our work of building open, vibrant and tolerant societies must continue, albeit with changed approaches, and sometimes, disruptions. This new reality, therefore, necessarily demands adaptation to new ways of working.

In light of the above, OSISA staff are currently working remotely until further notice. In writing this, we seek to assure you that we remain committed to supporting you as our partner. We commit to flexibility, which may include making exceptions for repurposing of current grants and extending grants without cost. Should it be necessary, these exceptions will take into account your written motivation, your Grant Agreement with us and considerations made by us. If successfully motivated for, you will receive written approval for the adjustments to your grant. We reiterate that these measures are predominantly directed at partners whose operations have been affected by the Coronavirus.

In short, we commit to doing everything possible to expedite the processing and management of all grants. However, we kindly ask for your indulgence as these processes might be slow, and some delays may be experienced. Please feel free to get in touch with our respective Programme Managers whenever you are seeking guidance or information about your grant. They remain available.

Stay safe.

OSISA Team